



2017 MUSIC IN THE VINES | FAQs

Can I buy tickets at the door?

We advise that you purchase your tickets in advance, as many shows do sell out. If the show is not sold out, tickets will be available for purchase at the door.

What if it rains?

All events are held wind, rain or shine. No tarps will be allowed. Small, personal-sized umbrellas are allowed in the venue, but cannot be used on the lawn once the concert has begun.

Are tickets refundable?

No, all tickets are non-refundable.

What kind of chairs and blankets are allowed inside the venue?

Blankets and/or low beach chairs are permitted on the lawn. Single size, low-level beach/lawn chairs (not exceeding 8" inches from the ground to the bottom of the seat and no higher than 32" total from the ground to the top of the chair) are OK, as are blankets and beach towels no larger than 4'x6'. High-back chairs will be required to move to the back of the lawn

Can I bring in bottled water? What about non-alcoholic beverages?

Yes, as long as it is in sealed plastic bottles. Yes. Non-alcoholic beverages are allowed as long as they are sealed / unopened.

Can I bring in a picnic?

Yes, outside food may be brought into the amphitheater, but we also have food vendor(s) providing a variety of choices. Should you choose to bring food or beverage with you, we ask that you abide by the following rules and regulations:

- Picnic baskets containing food items or coolers 32 quarts or smaller are permitted. Larger coolers will NOT be allowed.
- Alcohol of any kind including pre-purchased Gilbert Cellars Wine is not allowed through the gates.
- Coolers & all bags will be subject to search for alcohol & any illegal items. Washington State law does not allow beer, spirits or Wine including Gilbert Cellars Wine through the gate. Those items will be confiscated.

Do you serve any alcohol besides wine?

No, we are not licensed to serve anything besides the wine we produce. Non-alcoholic beverages will be available.

Do you take credit or cash inside the venue?

We sell a limited selection of our wines by the glass and bottle. Cash and credit will be accepted. Some food vendors might be cash only, so bring cash just in case!

Can I bring my children? Do children get in free?

Yes, kids are allowed. But please be aware that it is a working farm, and the terrain is variable (trees, tractors, hoses, ponds, steep stairs and slopes). Children must always be accompanied by an adult. Children under 10 years do not need a ticket.

Where do I park?

The Hackett Ranch has a new parking lot available for concert-goers to park (parking will not be allowed on the roads). There will be staff posted at the entries to assist you. Anyone with an ADA parking pass will be directed around to the ADA drop off location down near the stage. These drivers are then required to move their vehicle back into the parking lot. Regardless, wear good shoes—you will need to do some walking!

Can I bring my dog?

No, pets are not allowed at the concerts or left in cars (guide dogs OK in Amphitheater).

What should I wear?

Remember, the Hackett Ranch is a working apple farm and vineyard. It has gravel roads, gravel footpaths and is exposed to the elements. Boots and flats are best—this place is not friendly to the high heel. There's not much shade, so we recommend a sun hat, and sunscreen. Dress for the weather, and bring a sweater in case it gets chilly!

Can I buy a ticket at the Tasting Room?

No, tickets are available exclusively online with Stranger Tickets. You'll see the ticket link on our website under the Music in the Vines tab.

Do we have to be 21 to see a show?

All ages are welcome. Children under 10 do not need a ticket.

Is Video or Audio equipment permitted?

No VIDEO or AUDIO equipment of any kind is allowed, per artist agreements.

Is the Winery open for wine tasting during the concert?

No. But Wine Club members will have special access to the Wine Club House during concerts.

More questions? Email Via: via@gilbertcellars.com